



## **Texas Department of Insurance**

### **Division of Workers' Compensation**

Medical Fee Dispute Resolution, MS-48

7551 Metro Center Drive, Suite 100 • Austin, Texas 78744-1645

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## **MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION**

### **GENERAL INFORMATION**

#### **Requestor Name and Address**

IRVING COPPELL SURGICAL HOSPITAL  
400 W INTERSTATE HWY 635  
IRVING TX 75063-3718

#### **Respondent Name**

Southwestern Bell Telephone LP

#### **Carrier's Austin Representative Box**

Box Number 17

#### **MFDR Tracking Number**

M4-10-2512-01

#### **MFDR Date Received**

January 14, 2010

### **REQUESTOR'S POSITION SUMMARY**

**Requestor's Position Summary:** "Not paid at 200% APC Appealed 10/30/09 Carrier made additional payment but still not correct per MAR."

**Amount in Dispute:** \$456.68

### **RESPONDENT'S POSITION SUMMARY**

**Respondent's Position Summary:** "In this matter, Respondent paid 100% of billed charges thereby paying the health care provider's usual and customary charge. It is unreasonable for them to seek more than they billed."

**Response Submitted by:** Downs • Stanford, P.C.

### **SUMMARY OF FINDINGS**

Date(s) of Service	Disputed Services	Amount In Dispute	Amount Due
September 18, 2009	Outpatient Hospital Services	\$456.68	\$0.00

### **FINDINGS AND DECISION**

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

#### **Background**

1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
2. 28 Texas Administrative Code §134.403, titled *Hospital Facility Fee Guideline – Outpatient*, sets out the reimbursement guidelines for facility services provided in an outpatient acute care hospital.
3. 28 Texas Administrative Code §134.203, titled *Medical Fee Guideline for Professional Services*, sets out the reimbursement guidelines for professional medical services.
4. The services in dispute were reduced/denied by the respondent with the following reason codes:

Explanation of benefits dated October 15, 2009

- 4Y8 – WORKERS COMPENSATION STATE FEE SCHEDULE ADJUSTMENT
- O4P – REIMBURSEMENT IS BASED ON THE OUTPATIENT/INPATIENT FEE SCHEDULE.
- OM9 – CHARGE FOR THIS PROCEDURE EXCEEDS THE OPPTS SCHEDULE ALLOWANCE.
- 06Q – THE CHARGE FOR THIS PROCEDURE WAS NOT PAID SINCE THE VALUE OF THIS PROCEDURE IS INCLUDED/BUNDLED WITHIN THE VALUE OF ANOTHER PROCEDURE PERFORMED.
- 4UV – PAYMENT ADJUSTED BECAUSE THE BENEFIT FOR THIS SERVICE IS INCLUDED IN THE PAYMENT/ALLOWANCE FOR ANOTHER SERVICE/PROCEDURE THAT HAS ALREADY BEEN ADJUDICATED.

Explanation of benefits dated November 11, 2009

- 06U – A PAYMENT OR DENIAL HAS ALREADY BEEN RECOMMENDED FOR THIS SERVICE.
- 4SO – DUPLICATE CLAIM/SERVICE.
- 4Y8 – WORKERS COMPENSATION STATE FEE SCHEDULE ADJUSTMENT

Explanation of benefits Dated December 9, 2009

- ORH – ORIGINAL PAYMENT DECISION IS BEING MAINTAINED. THIS CLAIM WAS PROCESSED PROPERLY THE FIRST TIME
- 4YB – WORKERS COMPENSATION STATE FEE SCHEDULE ADJUSTMENT
- 1JR – ADDITIONAL PAYMENT MADE ON APPEAL/RECONSIDERATION.

### **Issues**

1. Are the disputed services subject to a contractual agreement between the parties to this dispute?
2. What is the applicable rule for determining reimbursement for the disputed services?
3. What is the recommended payment amount for the services in dispute?
4. Is the requestor entitled to reimbursement?

### **Findings**

1. Review of the submitted documentation finds no information to support that the disputed services are subject to a contractual agreement between the parties to this dispute.
2. This dispute relates to facility services performed in an outpatient hospital setting with reimbursement subject to the provisions of 28 Texas Administrative Code §134.403, which requires that the reimbursement calculation used for establishing the maximum allowable reimbursement (MAR) shall be the Medicare facility specific amount, including outlier payment amounts, determined by applying the most recently adopted and effective Medicare Outpatient Prospective Payment System (OPPS) reimbursement formula and factors as published annually in the Federal Register with the application of minimal modifications as set forth in the rule. Per §134.403(f)(1), the sum of the Medicare facility specific reimbursement amount and any applicable outlier payment amount shall be multiplied by 200 percent, unless a facility or surgical implant provider requests separate reimbursement of implantables.
3. Under the Medicare Outpatient Prospective Payment System (OPPS), each billed service is assigned an Ambulatory Payment Classification (APC) based on the procedure code used, the supporting documentation and the other services that appear on the bill. A payment rate is established for each APC. Depending on the services provided, hospitals may be paid for more than one APC per encounter. Payment for ancillary and supportive items and services, including services that are billed without procedure codes, is packaged into payment for the primary service. A full list of APCs is published quarterly in the OPPS final rules which are publicly available through the Centers for Medicare and Medicaid Services (CMS) website. Reimbursement for the disputed services is calculated as follows:
  - Procedure code 26615, date of service September 18, 2009, has a status indicator of T, which denotes a significant procedure subject to multiple-procedure discounting. The highest paying status T procedure is paid at 100%; all others are paid at 50%. This procedure is paid at 100%. These services are classified under APC 0063, which, per OPPS Addendum A, has a payment rate of \$2,831.66. This amount multiplied by 60% yields an unadjusted labor-related amount of \$1,699.00. This amount multiplied by the annual wage index for this facility of 0.9816 yields an adjusted labor-related amount of \$1,667.74. The non-labor related portion is 40% of the APC rate or \$1,132.66. The sum of the labor and non-labor related amounts is \$2,800.40. The cost of these services does not exceed the annual fixed-dollar threshold of \$1,800. The outlier payment amount is \$0. The total APC payment for this line is \$2,800.40. This amount multiplied by 200% yields a MAR of \$5,600.80.
  - Procedure code 25118, date of service September 18, 2009, is unbundled. This procedure is a component

service of procedure code 25285 performed on the same date. Payment for this service is included in the payment for the primary procedure. A modifier is not allowed. Separate payment is not recommended.

- Per Medicare policy, procedure code 25295, date of service September 18, 2009, may not be reported with the procedure code for another service billed on this same claim. Payment for this service is included in the payment for the primary procedure. A modifier is allowed in order to differentiate between the services provided. Separate payment for the services billed may be justified if a modifier is used appropriately. The requestor billed the disputed service with an appropriate modifier. Separate payment is allowed. Procedure code 25295, date of service September 18, 2009, has a status indicator of T, which denotes a significant procedure subject to multiple-procedure discounting. The highest paying status T procedure is paid at 100%; all others are paid at 50%. This procedure is paid at 50%. These services are classified under APC 0049, which, per OPPS Addendum A, has a payment rate of \$1,438.83. This amount multiplied by 60% yields an unadjusted labor-related amount of \$863.30. This amount multiplied by the annual wage index for this facility of 0.9816 yields an adjusted labor-related amount of \$847.42. The non-labor related portion is 40% of the APC rate or \$575.53. The sum of the labor and non-labor related amounts is \$1,422.95. The cost of these services does not exceed the annual fixed-dollar threshold of \$1,800. The outlier payment amount is \$0. The total APC payment for this line, including multiple-procedure discount, is \$711.48. This amount multiplied by 200% yields a MAR of \$1,422.96.
- Per Medicare policy, procedure code 25295, date of service September 18, 2009, may not be reported with the procedure code for another service billed on this same claim. Payment for this service is included in the payment for the primary procedure. A modifier is allowed in order to differentiate between the services provided. Separate payment for the services billed may be justified if a modifier is used appropriately. The requestor billed the disputed service with an appropriate modifier. Separate payment is allowed. Procedure code 25295, date of service September 18, 2009, has a status indicator of T, which denotes a significant procedure subject to multiple-procedure discounting. The highest paying status T procedure is paid at 100%; all others are paid at 50%. This procedure is paid at 50%. These services are classified under APC 0049, which, per OPPS Addendum A, has a payment rate of \$1,438.83. This amount multiplied by 60% yields an unadjusted labor-related amount of \$863.30. This amount multiplied by the annual wage index for this facility of 0.9816 yields an adjusted labor-related amount of \$847.42. The non-labor related portion is 40% of the APC rate or \$575.53. The sum of the labor and non-labor related amounts is \$1,422.95. The cost of these services does not exceed the annual fixed-dollar threshold of \$1,800. The outlier payment amount is \$0. The total APC payment for this line, including multiple-procedure discount, is \$711.48. This amount multiplied by 200% yields a MAR of \$1,422.96.
- Procedure code 20680, date of service September 18, 2009, has a status indicator of T, which denotes a significant procedure subject to multiple-procedure discounting. The highest paying status T procedure is paid at 100%; all others are paid at 50%. This procedure is paid at 50%. These services are classified under APC 0022, which, per OPPS Addendum A, has a payment rate of \$1,442.92. This amount multiplied by 60% yields an unadjusted labor-related amount of \$865.75. This amount multiplied by the annual wage index for this facility of 0.9816 yields an adjusted labor-related amount of \$849.82. The non-labor related portion is 40% of the APC rate or \$577.17. The sum of the labor and non-labor related amounts is \$1,426.99. The cost of these services does not exceed the annual fixed-dollar threshold of \$1,800. The outlier payment amount is \$0. The total APC payment for this line, including multiple-procedure discount, is \$713.50. This amount multiplied by 200% yields a MAR of \$1,427.00.
- Procedure code 11420, date of service September 18, 2009, has a status indicator of T, which denotes a significant procedure subject to multiple-procedure discounting. The highest paying status T procedure is paid at 100%; all others are paid at 50%. This procedure is paid at 50%. These services are classified under APC 0020, which, per OPPS Addendum A, has a payment rate of \$545.42. This amount multiplied by 60% yields an unadjusted labor-related amount of \$327.25. This amount multiplied by the annual wage index for this facility of 0.9816 yields an adjusted labor-related amount of \$321.23. The non-labor related portion is 40% of the APC rate or \$218.17. The sum of the labor and non-labor related amounts is \$539.40. The cost of these services does not exceed the annual fixed-dollar threshold of \$1,800. The outlier payment amount is \$0. The total APC payment for this line, including multiple-procedure discount, is \$269.70. This amount multiplied by 200% yields a MAR of \$539.40.
- Procedure code 80048, date of service September 18, 2009, has a status indicator of A, which denotes services paid under a fee schedule or payment system other than OPPS. Per 28 Texas Administrative Code §134.403(h), for outpatient services for which Medicare reimburses using fee schedules other than OPPS, reimbursement is made using the applicable Division fee guideline in effect for that service on the date the service was provided. Facility payment for the technical component of this service is calculated according to the Medical Fee Guideline for Professional Services, §134.203(e)(1). The fee listed for this code in the Medicare Clinical Fee Schedule is \$12.36. 125% of this amount is \$15.45. The recommended payment is \$15.45.
- Procedure code 36415, date of service September 18, 2009, has a status indicator of A, which denotes

services paid under a fee schedule or payment system other than OPPTS. Per 28 Texas Administrative Code §134.403(h), for outpatient services for which Medicare reimburses using fee schedules other than OPPTS, reimbursement is made using the applicable Division fee guideline in effect for that service on the date the service was provided. Facility payment for the technical component of this service is calculated according to the Medical Fee Guideline for Professional Services, §134.203(e)(1). The fee listed for this code in the Medicare Clinical Fee Schedule is \$3.00. 125% of this amount is \$3.75. The recommended payment is \$3.75.

- Procedure code 73130, date of service September 18, 2009, has a status indicator of X, which denotes ancillary services paid under OPPTS with separate APC payment. These services are classified under APC 0260, which, per OPPTS Addendum A, has a payment rate of \$44.70. This amount multiplied by 60% yields an unadjusted labor-related amount of \$26.82. This amount multiplied by the annual wage index for this facility of 0.9816 yields an adjusted labor-related amount of \$26.33. The non-labor related portion is 40% of the APC rate or \$17.88. The sum of the labor and non-labor related amounts is \$44.21. The cost of these services does not exceed the annual fixed-dollar threshold of \$1,800. The outlier payment amount is \$0. The total APC payment for this line is \$44.21. This amount multiplied by 200% yields a MAR of \$88.42.
  - Procedure code 76000, date of service September 18, 2009, has a status indicator of Q1, which denotes STVX-packaged codes; payment for these services is packaged into the payment for any other procedures with status indicators S, T, V, or X that are billed for the same date of service. This code may be separately payable only if no other such procedures are billed for the same date. Review of the submitted information finds that OPPTS criteria for separate payment have not been met. Payment for this service is included in the payment for procedure code 20680 billed on the same claim. The use of a modifier is not appropriate. Separate payment is not recommended.
4. The total allowable reimbursement for the services in dispute is \$10,520.74. This amount less the amount previously paid by the insurance carrier of \$12,063.16 leaves an amount due to the requestor of \$0.00. No additional reimbursement can be recommended.

### **Conclusion**

For the reasons stated above, the Division finds that the requestor has not established that additional reimbursement is due. As a result, the amount ordered is \$0.00.

### ***ORDER***

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code §413.031, the Division has determined that the requestor is entitled to \$0.00 reimbursement for the disputed services.

### **Authorized Signature**

_____	_____	March 28, 2013
Signature	Medical Fee Dispute Resolution Officer	Date

### ***YOUR RIGHT TO APPEAL***

Either party to this medical fee dispute may appeal this decision by requesting a contested case hearing. A completed **Request for a Medical Contested Case Hearing** (form **DWC045A**) must be received by the DWC Chief Clerk of Proceedings within **twenty** days of your receipt of this decision. A request for hearing should be sent to: Chief Clerk of Proceedings, Texas Department of Insurance, Division of Workers Compensation, P.O. Box 17787, Austin, Texas, 78744. The party seeking review of the MDR decision shall deliver a copy of the request for a hearing to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the Medical Fee Dispute Resolution Findings and Decision** together with any other required information specified in 28 Texas Administrative Code §148.3(c), including a **certificate of service demonstrating that the request has been sent to the other party**.

**Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.**